Managed
Services

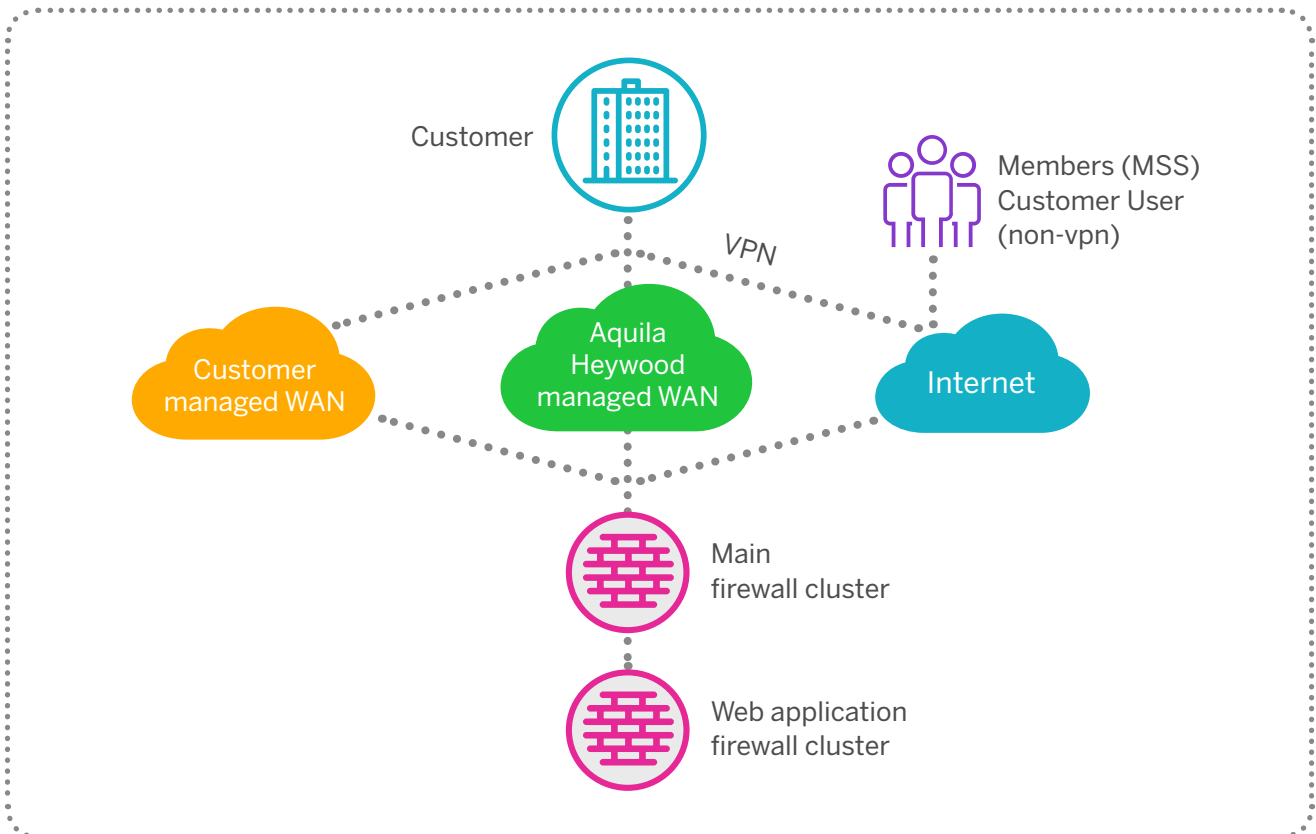# Connectivity Services

WAN

Standard customer connectivity is via VPN with Aquila Heywood or Customer managed WAN connectivity options available.

DDoS Protected Internet Bandwidth

Distributed Denial of Service (DDoS) attacks aim to render our computer services either unavailable or with sufficiently crippled user accessibility. Our DDOS protected bandwidth means that if our hosting service is attacked we can filter the attack and maintain our standard of service with minimal disruption to customers.
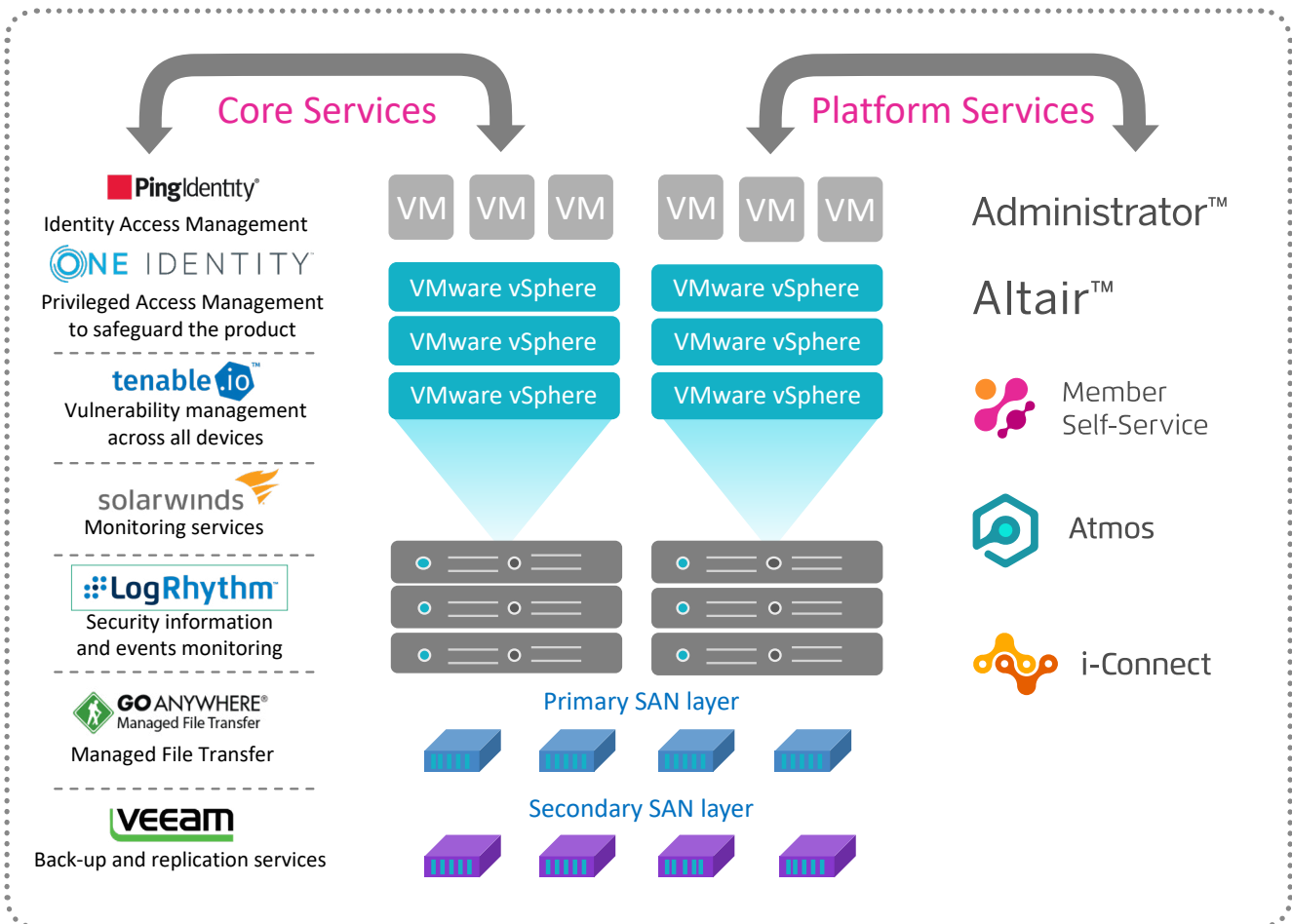
Network Firewall

Our next generation network firewall secures the perimeter and internal network communications providing multi-layered protection facilities.

Web Application Firewall

An Application Firewall that secures and protects our application communications in much the same way that network firewalls secure and protect network communications. Our F5 BIG-IP Application Security Manager enforces security specifically for web application traffic.

Core and Platform Services

Core Services

Platform Services

PingIdentity®
Identity Access Management

ONE IDENTITY®
Privileged Access Management
to safeguard the product

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tenable.io®
Vulnerability management
across all devices

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solarwinds®
Monitoring services

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::LogRhythm®
Security information
and events monitoring

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GO ANYWHERE®
Managed File Transfer
Managed File Transfer

- - - - - - - - - - - - - - - - -

veeam
Back-up and replication services

VM | VM | VM

VMware vSphere
VMware vSphere
VMware vSphere

VM | VM | VM

VMware vSphere
VMware vSphere
VMware vSphere

Primary SAN layer

Secondary SAN layer

Administrator™

Altair™

Member
Self-Service

Atmos

i-Connect

Managed File Transfer – GoAnywhere

An enterprise Managed File Transfer solution
that secures, automates and streamlines file
transfers to and from our hosted services
infrastructure.

Identity Access Management – Ping Identity

An industry-recognised solution that provides
secure authentication services for customers
to our private cloud solution and applications.

Backup & Replication - Veeam

An industry-leading back-up and replication
solution that enables us to provide a more
robust solution as part of our BCP recovery
services. If things do go wrong, we'll recover
faster making us highly resilient.

System Monitoring – Solarwinds

An industry-leading granular monitoring
solution covering the entire technology
landscape which helps us to maintain higher
availability of our services and more rapidly
track down issues when they occur to speed
up resolution times.

Privileged Access Management – One Identity

An industry-recognised Privileged Access Management tool that helps us to manage and audit our employees' access to customer environments. This enables us to eliminate complexities and time-consuming processes for resolving customer needs in a secure, controlled and auditable manner.

Vulnerability Management – Tenable

This is our vulnerability tool, providing in-depth pro-active scanning and dashboard data of any vulnerabilities within our hosting infrastructure, enabling us to proactively identify and remediate any weaknesses in our environment before they become issues.

Security Information Event Monitoring – LogRhythm

A world-leading next generation Security Incident and Event Management solution enabling us to rapidly detect, respond to and neutralize damaging cyberthreats.

SAN Storage – IBM

Our primary and secondary SAN's all have encryption at rest as standard. Encryption at rest means that even if someone broke into the data centre past the wire fencing and bio-security entry points and stole our physical storage, it would be unreadable.

Summary

Aquila Heywood's new Managed Services provides customers with a hosted infrastructure that focuses on security.

The use of a choice of next generation security features from the industry's leading vendors, ensures Aquila Heywood's Managed Services plays a leading role in hosted infrastructure security.

Investments in upgrades to all hardware and core infrastructure components will result in improved operational efficiencies, delivering greater service performance and availability to customers.

Contact your Customer Relationship Manager for further information.
www.aquilaheywood.co.uk • enquiries@aquilaheywood.co.uk

Aquila Heywood